

**\$432,448.02. BECAUSE MAINLINE WAS THE PRIMARY INVESTMENT- FOR ONE SUBSCRIBER- THE ORIGINAL BID PRICE FOR REACHING THE SINGLE SUBSCRIBER AT \$255,724.83 WAS NOT FEASIBLE, BUT WITH THE OUTREACH MEASURES OF WILKES TO SECURE OTHER SUBSCRIBER COMMITMENTS TO PURCHASE VOICE, INTERNET AND VIDEO- WE WERE ABLE TO BUILD MAINLINE FIBER TO MORE SUBSCRIBERS AND TO MEET THE REQUEST OF THE ORIGINAL SUBSCRIBER WHO CONTINUES TO NEED BROADBAND FOR HER HOME BASED BUSINESS**

**THE MAINLINE BUILD WAS COMPLETED IN MAY 2014- THE DROP PLACEMENT TO THE NINE LOCATIONS WAS COMPLETED, FRIDAY, JUNE 3<sup>RD</sup>. SERVICE CONNECTIVITY WILL BE COMPLETED TO THESE SUBSCRIBERS BY JULY 9<sup>TH</sup>, 2014 ALLOWING WILKES TO NO ONLY SERVICE THESE UNMET END USER REQUESTS BUT TO EARN REVENUES ON THESE PLANT LOCATIONS.**

**THESE SUBSCRIBERS WERE IN A REMOTE RURAL AREA WITH LITTLE TO NO E911 ACCESS VIA WIRELESS AS THE WIRELESS SERVICE DOES NOT FUNCTION WELL WITHIN THEIR SERVICE AREA.**

**WILKES FELT WE WOULD NOT BE ABLE TO AFFORDABLY PLACE THIS PLANT WITHOUT THE BIP FUNDED OPTION**

**Providence Ferry drop contacts**

- 1) Steve Giella 1067 Maiden Cane cell 912-661-0769**
- 2) Murray Creek Equestrian Center (Steve Giella) barn- cell 912-661-0769**
- 3) Murray Creek Equestrian Center (Steve Giella) home- cell 912-661-0769**
- 4) Craig & Jeannie Linkous 1017 Petersburg Trace cell- 706-255-6851, 706-357-7236**
- 5) Dale & Connie Derham 1147 Maiden Cane Way 770-889-4062**
- 6) John & Nancy Kimball 1063 Petersburg Trace 571-237-6162 & 703-407-1317**
- 7) James Leonard & Lori Martinez 1142 Westwind Harbor 404-395-8956**
- 8) Scott & Cindy Coggins 1000 Lighthouse Pointe 404-861-9154**
- 9) Tommy & Kris McNeese 1258 Lighthouse Point 770-617-7424**



**ENGINEERING ASSOCIATES, INC.**  
*Communications Engineers*

November 8, 2013

Mr. George A. Dyson  
President  
Wilkes Telephone & Electric Company  
11 Court Street  
Washington, Georgia 30673

RE: GA1106-A40 Wilkes Telephone & Electric Company  
RUS Contract Form 515  
Lincolnton Exchange Providence Ferry

Dear Mr. Dyson:

Enclosed for your review and approval are three copies of the proposed RUS Form 515 Contract between GA1106-A40 Wilkes Telephone & Electric Company and Globe Communications, LLC.. This contract is dated November 1, 2013 and is an outside plant contract for your American Recovery and Reinvestment Act of 2009 (ARRA) Broadband Initiatives Program (BIP) Loan/Grant. This contract is for construction of Fiber Optic Cable and Fiber Optic Service Entrances for Lincolnton Exchange Providence Ferry.

If everything meets with your approval, please sign Page 145 in each copy of the contract with Secretary attesting signature and corporate seal affixed. Also, please sign the Contract Rider, Pages 3, 12, Page 15 of the Davis-Bacon ACT RUS Form 515 Addendum and Page 19B in each copy of the contract. These executed contracts should then be forwarded to the RU General Field Representative, Mr. Andrew E. Hayes, for review and RU approval.

Also, please forward one copy of the executed Contract Rider, Pages 3, 12, 19B, 145 and Davis Bacon Addendum Page 15 to our office for our files.

If there are any questions, please call.

Yours truly,  
Engineering Associates, Inc.

Michael E. Chambers



11/11/13  
Providence Ferry  
went to  
Andy

\$ 432,448.02



## **Demonstration of Complying with Applicable Service Quality Standards and Consumer Protection Rules for Voice and Broadband**

In establishing this certification in its *2005 ETC Order*,<sup>1</sup> the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”<sup>2</sup> The FCC found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.<sup>3</sup> In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”<sup>4</sup>

Wilkes Telephone and Electric Company, Inc. (“Company”) hereby certifies that it is in compliance with applicable service quality standards and consumer protection rules. Company is subject to consumer protection obligations under Georgia state law and federal law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of the Georgia Public Service Commission which discloses rates, and terms and conditions of service to customers (Chapter 515-12-1-.02(5)(a) and .04(5) of the Rules and Regulations of the State of Georgia); (2) adherence to state consumer protection requirements governing telephone providers which require Service Standards (Chapter 515-12-1-.17 and .18 of the Rules and Regulations of the State of Georgia); Customer Billing (Chapter 515-12-1-.04(4) of

<sup>1</sup> *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

<sup>2</sup> *Id.* at para. 28.

<sup>3</sup> *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

<sup>4</sup> *Id.* at n. 72.

the Rules and Regulations of the State of Georgia; and Customer Complaints (Chapter 515-12-1-.08 of the Rules and Regulations of the State of Georgia); (3) truth-in-billing requirements (Chapter 515-12-1-.04(4) of the Rules and Regulations of the State of Georgia); and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3.

### **Demonstration of Ability to Function in Emergency Situations for Voice and Broadband**

Wilkes Telephone and Electric Company, Inc. ("Company") hereby certifies that it is able to function in emergency situations as set forth in §54.202(a)(2)<sup>1</sup> and Chapter 515-12-1-.11(4) of the Rules and Regulations of the State of Georgia. Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2) and Chapter 515-12-1-.11(4) of the Rules and Regulations of the State of Georgia. Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. Company has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Company's standby generators and battery back-up support both voice and broadband network equipment should an emergency situation occur.

<sup>1</sup> Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."



**GEORGIA SUFFERED A MAJOR ICE STORM AND COMMERCIAL POWER FAILURES ON JANUARY 28, 2014. WILKES WAS NOT SPARED IN THAT REGARD AND WE HAD APPROXIMATELY TEN HOURS OF COMPLETE COMMERCIAL POWER LOSSES AT SOME OF OUR SITES. WILKES WAS ABLE TO KEEP SERVICES FUNCTIONING BECAUSE WILKES HAS LONG INVESTED IN BACK UP POWER SOURCES (GENERATORS) AT ALL CRITICAL PLANT SITES AND AT THE CORPORATE OFFICE TO SUPPORT THE CUSTOMER BILLING PLATFORM SYSTEM WHICH SUPPORTS REVENUE TRACKING.**

**THE ATTACHED LIST IS REPRESENTATIVE OF 26 GENERATOR UNITS WHICH ARE DISPERSED WITHIN THE WILKES PLANT TERRITORY. THESE UNITS ARE MAINTAINED AND AUDITED ON A MONTHLY BASIS. SOME ARE PROPANE, WHILE OTHERS ARE DIESEL TO ENSURE THAT IF IN THE EVEN OF OUR ABILITY TO SECURE ONE OR THE OTHER TYPE OF FUEL SOURCE, WE HAVE A MEASURE OF REDUNDANT SUPPORTING PLANT. ALL LOCATIONS OTHER THAN THE MAIN CORPORATE OFFICE ARE REMOTE AND CENTRAL OFFICE LOCATIONS STRATEGICALLY LOCATED WITHIN THE OSP/CO FOOTPRINT AND IN THE EVENT OF PARTIAL OR COMPLETE COMMERCIAL POWER ARE EQUIPPED TO KEEP VOICE (E911 AND FULL VOICE COMPONENT SERVICES), BROADBAND AND VIDEO SUPPORTED SERVICES TO ENSURE THAT IF A CUSTOMER LOCATION IS FUNCTIONING WITH POWER- OUR SERVICES ARE SUPPORTED TO DELIVER THE SERVICES FOR WHICH THE SUBSCRIBER PAYS. THIS KEEPS EMERGENCY SERVICES INTACT.**

REDACTED FOR PUBLIC INSPECTION

### Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<015>	Study Area Name	WILKES TEL & ELC CO
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<030>	Contact Name - Person USAC should contact regarding this data	Jayn
-------	---	------

<035>	Contact Telephone Number - Number of person identified in data line <030>	7066789531 ext.
-------	---	-----------------

<039>	Contact Email Address - Email Address of person identified in data line <030>	jbcallaway@nu-z.net
-------	---	---------------------

<701> Residential Local Service Charge Effective Date

1/1/2014

<702> Single State-wide Residential Local Service Charge

<703>

[illegible]



REDACTED FOR PUBLIC INSPECTION

(710) Broadband Price Offerings  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code 220394

<015>	Study Area Name	WILKES TEL & ELC CO
-------	-----------------	---------------------

<020>	Program Year	2015
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<030>	Contact Name - Person USAC should contact regarding this data	Jayne B. Callaway
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<035>	Contact Telephone Number - Number of person identified in data line <030>	7066789531 ext.
-------	---	-----------------

<039>	Contact Email Address - Email Address of person identified in data line <030>	jbcalloway@nu-a.net
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[illegible]

REDACTED FOR PUBLIC INSPECTION

(800) Operating Companies  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	220394
<015>	Study Area Name	WILKES TEL & ELC CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jayne B. Callaway
<035>	Contact Telephone Number - Number of person identified in data line <030>	7066789531 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbcallaway@nu-z.net
<810>	Reporting Carrier	Wilkes Telephone & Electric Company
<811>	Holding Company	Dycom Holdings, Inc.
<812>	Operating Company	Wilkes Telephone & Electric Company

[illegible]

**WILKES TELEPHONE & ELECTRIC COMPANY**

**SAC 220394**

**LIFELINE PROGRAM/TARIFF/PRICING**

**WILKES DOES NOT PROVIDE ANY PLAN OR MINUTES  
ALLOWANCES**

**WE OFFER LIFELINE PER OUR LOCAL TARIFF GUIDELINES  
(ATTACHED)**

**WILKES OFFERS LIFELINE TO ALL ELIGIBLE SUBSCRIBERS  
UNDER THE FEDERAL USAC/LIFELINE PROGRAM GUIDELINES  
WILKES CURRENTLY HAS 294 ACTIVE LIFELINE ACCOUNTS AS  
OF MAY 31, 2014**

[www.nu-z.net](http://www.nu-z.net)





# Lifeline Assistance Program Application and Certification Form

Send completed form to: P O Box 277 or 110 E Liberty St, Washington, GA 30673  
Fax (706)-678-1003 or (706) 359-7700

Telephone Number for which Lifeline Credits are to apply: \_\_\_\_\_

Date: \_\_\_\_\_ CSR Completing Form: \_\_\_\_\_ SO# \_\_\_\_\_ SO Type \_\_\_\_\_

## Applicant/Responsible Party:

First Name: \_\_\_\_\_ MI: \_\_\_\_\_ Last Name: \_\_\_\_\_

Physical Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

My Physical Address is: ☐ Permanent ☐ Temporary ☐ Multi-Household

Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Applicant/Responsible Party DOB: \_\_\_\_\_

Applicant/Responsible Party Last Four Digits of SSN: \_\_\_\_\_

Alternate Contact Telephone Number Where You Can Be Reached Or Receive Messages: \_\_\_\_\_

## = NOTICE =

**Lifeline is a federal benefit; only one Lifeline service is allowed per household; a household cannot receive benefits from more than one telephone service provider; a household is defined as any individual or group of persons living together at the same address sharing income and expenses (an economic unit); and Lifeline is a non-transferrable benefit. Households receiving Lifeline benefits from more than one telephone company will be de-enrolled. Prosecution by the federal government for this offence is possible.**

Are you or any member of your household already receiving Lifeline benefits from a telephone company?

☐ YES ☐ NO If yes, please be aware that only one Lifeline benefit is allowed for each household.

## = PROGRAM ELIGIBILITY CRITERIA =

\_\_\_\_\_  
(Please initial if applicable) I certify that either a member of my household or I participate in the below-marked assistance program. I understand I must provide satisfactory documentation of this participation to Wilkes Telephone & Electric Company (WTC).

Full legal name of the person who is qualifying for the Lifeline Benefit (i.e. whose name is on the SNAP card, Medicaid card, etc.): \_\_\_\_\_

Relationship to the telephone applicant: \_\_\_\_\_

- ☐ Supplemental Nutrition Assistance Program (SNAP)
- ☐ Low Income Home Energy Assistance (LIHEAP)
- ☐ National School Lunch Program's Free Lunch Initiative
- ☐ Temporary Assistance for Needy Families (TANF)

- ☐ Medicaid
- ☐ Supplemental Security Income (SSI)
- ☐ Federal Public Housing (Sect 8)
- ☐ Senior Citizen Discount by Local Gas or Power Company

*Please See Reverse Side For Certification*



# Lifeline Assistance Program Application and Certification Form

Send completed form to:

P O Box 277 or 110 E Liberty St, Washington, GA 30673

Fax (706)-678-1003 or (706) 359-7700

**= Or =**

(Please initial if applicable) I certify that my total household income is at or below 135% of the Federal Poverty Guidelines. I understand I must provide satisfactory documentation of this declaration to WTC.

Number Of People In Your Household \_\_\_\_\_

Household Size	Total Income	Household Size	Total Income
1	\$15,755	3	\$26,717
2	\$21,236	4	\$32,198
5	\$37,679	6	\$43,160
7	\$48,641	8	\$54,122
Add \$5,481 for each additional person			

**I certify under penalty of perjury the following (initial by each certification):**

\_\_\_\_\_ I currently meet Lifeline eligibility as indicated on Page One of this document.

\_\_\_\_\_ I will notify WTC within 30 days if I or my qualifying household member cease(s) to meet program eligibility as specified on Page One or, for any reason, no longer meet(s) all Lifeline eligibility criteria. I certify that I understand and agree to comply with this notification requirement under penalty of perjury and prosecution.

\_\_\_\_\_ If I move to a new address I will notify WTC within 30 days of my move.

\_\_\_\_\_ If my address is temporary, I understand that I may be required to verify my address with WTC every 90 days.

\_\_\_\_\_ I certify my household is not receiving nor will it receive Lifeline benefits from another telephone company such as Safelink, Assurance, and Reachout Wireless while enrolled in the Lifeline program with WTC.

\_\_\_\_\_ I acknowledge that providing false or fraudulent information to receive Lifeline benefits is punishable by law and will result in program de-enrollment and possible program debarment, fines, or imprisonment.

\_\_\_\_\_ I acknowledge that I will be required to provide proof of continuing program eligibility at least once each year when notified by WTC, and any failure to do so, on my part, will result in de-enrollment from the Lifeline Assistance Program.

Signature of Applicant: \_\_\_\_\_ Date: \_\_\_\_\_

Unresolved complaints concerning Lifeline service can be directed to the Georgia Public Service Commission's Consumer Affairs Unit at 404-656-4501 or 1-800-282-5813

THIS SPACE RESERVED FOR OFFICE USE

Date of eligibility review: \_\_\_\_\_

Description of applicants proof of eligibility: \_\_\_\_\_  
(i.e. : SNAP card, SSI program letter, Federal tax return, three consecutive months of paycheck stubs, etc.)

Proof of applicants eligibility reviewed by: \_\_\_\_\_  
(WTC authorized signature required)

REDACTED FOR PUBLIC INSPECTION  
General Subscriber Services Tariff

Wilkes Telephone & Electric Company

Section H  
Contents

Third Revised Sheet 1  
Cancels Second Revised Sheet 1

LOW INCOME PROGRAM

(T)

Contents

Sheet No.

H.1 Lifeline Assistance

1

H.2 (Deleted)

(D)

Issued: July 30, 2012

By: George A. Dyson  
Name

Effective: June 1, 2012

President  
Title



LOW INCOME PROGRAM

(T)

H.1 General

(C)

The Company, as part of its obligations as an Eligible Telecommunications Carrier, offers a low-income assistance program. This program, Lifeline Assistance, is offered under the terms and conditions provided below:

H.1.1 Lifeline Assistance

1. General

Lifeline Assistance is a non-transferable retail service offering for which qualifying low-income subscribers pay reduced charges, as provided for below. Lifeline Assistance enables eligible subscribers to pay reduced charges for voice telephony service that includes the following services: voice-grade access to the public switched network or its functional equivalent; local usage; access to emergency services; and toll limitation.

2. Regulations

Subscribers are eligible for Lifeline Assistance if:

- a. The subscriber's household income is at or below 135 percent of the Federal Poverty Guidelines, or
- b. The subscriber, or one or more of the subscriber's dependents or the subscriber's household, receives benefits from at least one of the following qualifying programs:

Medicaid;  
Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps;  
Supplemental Security Income (SSI);  
Federal Public Housing Assistance;  
Low-Income Home Energy Assistance Program (LIHEAP);  
National School Lunch Program's free lunch program;  
Temporary Assistance for Needy Families (TANF);  
Low Income Senior Citizens discount plan offered by a local gas or power company

- c. Other eligibility requirements may be established by the Commission.

(C)

LOW INCOME PROGRAM

(T)

H.1.1 Lifeline Assistance (Cont'd)

(C)

2. Regulations (Cont'd)

- d. Each subscriber to Lifeline Assistance must certify in writing to the Company, under penalty of perjury, that s/he receives benefits under a program outlined in sub-paragraphs (a) through (c), above, and must, on that same document, agree to notify the Company if s/he ceases to participate in the program(s). The certification form shall conform to the requirements described herein, and shall be made available upon request to any subscriber. The Company shall retain all such subscriber certifications in order to furnish proof of subscriber eligibility as may be required from time to time by Universal Service administrators.
- e. A subscriber may elect at the time of subscription to Lifeline Assistance to receive toll limitation as part of Lifeline Assistance. "Toll limitation" is a service that allows a subscriber to elect not to allow the completion of outgoing toll calls from the subscriber's residence.
- f. Lifeline Assistance will not be disconnected for non-payment of toll charges, unless the Company first demonstrates to the Commission that the Company would incur substantial costs, that the Company offers toll limitation without charge, and that telephone subscribership among low-income subscribers in the Company's service area is greater than or equal to the national subscribership rate for low-income consumers. For purposes of this paragraph, a "low-income consumer" is one with an income below the poverty level for a family of four residing in Georgia. The Company shall follow all applicable notice provisions as established, from time to time, by the Commission, as part of the waiver process, and to implement a waiver, if granted. The Company may reapply for the waiver as necessary.
- g. The Company may not collect a service deposit in order to initiate Lifeline Assistance if the qualifying low-income subscriber voluntarily elects toll blocking from the Company, where available or if the qualifying low-income subscriber elects a calling plan that does not distinguish between toll and non-toll calls in its pricing. If toll blocking is unavailable, then the Company may charge a service deposit.

(C)

Issued: July 30, 2012  
By: George A. Dyson  
Name

Effective: June 1, 2012  
President  
Title



LOW INCOME PROGRAM

(T)

H.1.1 Lifeline Assistance (Cont'd)

(C)

3. Effective August 1, 2012, the Lifeline credit available to an eligible customer in Georgia is equal to the total of federal support as established by the Federal Communications Commission. The amount of credit will not exceed the charge for local service, which includes the access line, the Subscriber Line Charge and local usage.
4. The Company shall apply the baseline payments received by the administrator of the federal Lifeline Assistance program to waive the qualifying customer's federal Subscriber Line Charge. The Company shall apply any additional federal support amount to the qualifying customer's basic local exchange service rate.
5. To be eligible for Lifeline Assistance, qualifying customers must subscribe to a flat-rate basic local exchange service offering that is made available in the Company's service area.
6. Partial payments that are received from Lifeline customers shall first be applied to local service charges and then to any outstanding toll charges.

(C)

Issued: July 30, 2012  
By: George A. Dyson  
Name

Effective: June 1, 2012  
President  
Title



Wilkes Telephone & Electric Company

Section H  
First Revised Sheet 3.1  
Cancels Original Sheet 3.1

LOW INCOME PROGRAM

H.1.1 (Deleted)

(T)

(D)

(D)

Issued: July 30, 2012  
By: George A. Dyson  
Name

Effective: June 1, 2012  
President  
Title

Wilkes Telephone & Electric Company

Section H  
First Revised Sheet 4  
Cancels Original Sheet 4

LOW INCOME PROGRAM

H.1.1 (Deleted)

(T)

(D)

H.1.2 (Deleted)

(D)

(D)

(D)

Issued: July 30, 2012  
By: George A. Dyson  
Name

Effective: June 1, 2012  
President  
Title

REDACTED FOR PUBLIC INSPECTION  
General Subscriber Services Tariff

Wilkes Telephone & Electric Company

Section H  
First Revised Sheet 5  
Cancels Original Sheet 5

LOW INCOME PROGRAM

(T)

H.1.2 (Deleted)

(D)

(D)

H.1.3 All aspects of the Lifeline Assistance program shall be subject to the interpretation of applicable Federal regulations and any directives which may from time to time be prescribed by the Universal Service Administrative Company. These rules are separate and apart from any rules prescribed as part of a state Universal Service program.

(C)

Issued: July 30, 2012  
By: George A. Dyson  
Name

Effective: June 1, 2012  
President  
Title



**Wilkes Telephone & Electric Company  
General Subscriber Services Tariff**

**Section C  
Tenth Revised Sheet 1.1  
Cancels Ninth Revised Sheet 1.1**

**LOCAL EXCHANGE SERVICE**

**C.1.1 LOCAL EXCHANGE SERVICE RATES (cont'd)**

**CLASS OF SERVICE**

The following rates for each local exchange are for basic residential residence and business network Access including Touch Tone:

	<u>MONTHLY RATES</u>			
	<u>Res.</u>		<u>Bus.</u>	
Exchange				
Crawfordsville	\$16.72	(1)	\$19.54	(1)
Lincolnton	\$17.99	(1)	\$19.54	(1)
Metasville	\$17.82	(1)	\$19.54	(1)
Rayle	\$17.67	(1)	\$19.54	(1)
Tignall	\$16.72	(1)	\$19.54	(1)
Washington	\$17.67	(1)	\$19.54	(1)

**C.1.2 Deleted**

**C.2**

(Relocated to Section M, Sheet 19)

**Issued: November 26, 2013  
By: George A. Dyson**

**Effective: January 1, 2014  
Title: President**

**Wilkes Telephone & Electric Company  
P.O. Box 277  
Washington, Georgia 30673**

**REDACTED – FOR PUBLIC INSPECTION**

**WILKES TELEPHONE & ELECTRIC CO. (SAC 220394)**

**ATTACHMENT - LINE 3017**

**ATTACHMENT REDACTED IN ENTIRETY**